

viedocTM

Viedoc sub processors – China instances

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Document History

Version	Author	Date	Change
1	Jens Pettersson	2018-05-25	Initial version
2	Jens Pettersson	2019-03-29	More information added on each sub processor
3	Jens Pettersson	2019-03-29	Changes anticipated effective for 2019-09-29: Added AWS
4	Jens Pettersson	2021-11-24	Added contact
5	Majd Mirza	2022-12-20	New template. Annual review
6	Rickard Pedersen	2023-10-06	Updated headings and connected minor changes

VIEDOC SUB PROCESSOR LIST

This list identifies the sub processors authorized to process customer data (including personal data contained therein). Any such sub processor will be permitted to process Customer Data only to deliver the services Viedoc Technologies AB has retained them to provide, and they are prohibited from using Customer Data for any other purpose.

Technology platform providers for the China instance of Viedoc:

Processor / Sub-processor	Viedoc Instance	Data location	Function(s) / categories of processing performed	ISO 27001	Supplemental measures	Data categories	Retention period	Contact information
Microsoft Azure China operated by Shanghai Blue Cloud Technology Co., Ltd. ("21Vianet")	China	CN: 上海市 (Shanghai) CN: 北京市 (Beijing)	Primary Infrastructure services Backup Infrastructure services	Yes	Encryption-at-rest Encryption-in-transit 2FA	All	Managed by Viedoc	21ViaNet, 12-13F, Building 6, No.6, Jiuxianqiao Road, Beijing Electronics Zone, Chaoyang District, Beijing, P.R. China, 100015 [Link]
AliYun	China	CN: 呼和浩特市 (Hohhot) CN: 杭州市 (Hangzhou)	Backup storage Email and SMS delivery	Yes	Encryption-at-rest Encryption-in-transit 2FA	All	Backup storage: managed by Viedoc Email and SMS delivery: 30 days	[Link]
Amazon Web Services (AWS) operated by Ningxia Western Cloud Data	China	CN: 宁夏 (Ningxia)	Backup storage	Yes	Encryption-at-rest Encryption-in-transit 2FA	All	Managed by Viedoc	Ningxia Western Cloud Data Technology Co., Ltd., Room 201, Building A, Zhongguancun Park,

Technology Co., Ltd. ("NWCD")								Zhongwei Campus of Ningxia University, Shapotou District, Zhongwei City, P.R. China, 755000 [Link]
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