

Release Notes

Viedoc 4.89

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New and updated functionality



List of functionalities that have been added and updated in this release.

This release focuses on quality improvements rather than new functionality. The updates included address several bugs and usability issues, continuing our ongoing work to ensure a stable and reliable experience across the Viedoc platform.

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Bug fixes



List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- **Affected area(s):** describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- **Bug description:** explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a “Note!”.

The following corrections have been implemented in the Viedoc 4.89 release:

- **Affected area(s):** Viedoc Designer
Bug description: If an event using automatic event date with the “Use form item” setting enabled was deleted from the study workflow in a revision, a validation error occurred when saving the workflow. This error could not be resolved without deleting the entire revision. This has now been solved by excluding deleted events from the validation process.
- **Affected area(s):** Viedoc Designer
Bug description: If an event using a summary format was deleted from the study workflow in a revision, a validation error occurred when saving the workflow. This error could not be resolved without deleting the entire revision. This has now been solved by excluding deleted events from the validation process.
- **Affected area(s):** Viedoc Designer
Bug description: When a visibility condition was applied to an activity, and the related event was deleted from the study workflow in a revision, the visibility condition continued to be validated during design validation. If any item used in the visibility condition was also deleted, a validation error occurred when saving the workflow. This error could not be resolved without deleting the entire revision. This has now been solved by excluding deleted events from the validation process.
- **Affected area(s):** Viedoc Designer
Bug description: In rare cases, when saving a form in a new design version, translations for Viedoc Me were lost without any warning to the designer. This could happen when HTML sanitation converted how special characters were represented in item labels in the ODM. For example, a “long hyphen” was represented as “—” prior to HTML sanitation and “—” after the HTML sanitation). As this was technically a change in the item label, the translated string for that label no longer matched, and was lost. This has now been solved by adding a validation warning, which is triggered when item labels, item group labels or form descriptions are not translated to all of the additional languages that are enabled in the study settings. The validation warning is activated when the form name includes translated text and triggers when a string changes due to HTML sanitation or when a designer intentionally edits a label containing translations, prompting them to upload an updated translation.

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List of bug fixes continues.

- **Affected area(s):** Viedoc Clinic
Bug description: Between the 4.87 and 4.89 releases, PDF exports containing Viedoc Me (new) forms that were generated with “Embed complete fonts (no subsets)” enabled displayed corrupted text. This has now been solved for all form PDFs going forward. However, if Viedoc Me (new) forms were submitted by subjects between the 4.87 and 4.89 releases and exported with “Embed complete fonts (no subsets)”, the resulting PDFs will still display the corrupted text, even if exported after 4.89. All Viedoc Me (new) PDFs generated between the 4.87 and 4.89 releases will be regenerated by Viedoc after the 4.91 release.
- **Affected area(s):** Viedoc Clinic
Bug description: PDF/A exports containing Viedoc Me (new) forms didn't display paragraph text. The text was present but was not visible due to the font color. This has now been solved, so that regenerating the PDF/A export displays the paragraph text.
- **Affected area(s):** Viedoc TMF / Viedoc Share
Bug description: When creating a new binder with two Viedoc Me users as recipients and a Clinic user as a co-signatory, the recipients received notification emails while the co-signatory did not. This has now been solved so that all recipients and co-signatories correctly receive email notifications whenever a binder is created.

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Known limitations



Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

<https://help.viedoc.net/c/331b7a/5e2a11/en/>

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Signoff

 Signature Confirmation by the product manager.

Signed by:
Lina Gaggi
 Signer Name: Lina Gaggi
Signing Reason: I approve this document
Signing Time: 2025-10-20 | 10:01:37 CEST
0A71435BE2354309AACAC669B182ED34

Certificate Of Completion

Envelope Id: FA865EB6-5099-49B9-97A2-B4797D1CE15D

Status: Completed

Subject: Please Docusign This Document

Source Envelope:

Document Pages: 6

Signatures: 1

Envelope Originator:

Certificate Pages: 1

Initials: 0

Lina Gaggi

AutoNav: Enabled

Stationsgatan 23

Envelopeld Stamping: Disabled

Uppsala, 753 40

Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna

lina.gaggi@viedoc.com

IP Address: 192.103.123.73

Record Tracking

Status: Original

Holder: Lina Gaggi

Location: DocuSign

10/20/2025 10:00:03 AM

lina.gaggi@viedoc.com

Signer Events

Signature

Timestamp

Lina Gaggi

lina.gaggi@viedoc.com

Product Owner

Viedoc Technologies AB

Security Level: Email, Account Authentication (Required), Logged in

Lina Gaggi

Signature Adoption: Pre-selected Style

Signature ID:

0A71435B-E235-4309-AACA-C669B182ED34

Using IP Address: 94.254.34.43

Sent: 10/20/2025 10:00:47 AM

Viewed: 10/20/2025 10:01:19 AM

Signed: 10/20/2025 10:01:40 AM

With Signing Authentication via Docusign password

With Signing Reasons (on each tab):

I approve this document

Electronic Record and Signature Disclosure:

Not Offered via Docusign

In Person Signer Events

Signature

Timestamp

Editor Delivery Events

Status

Timestamp

Agent Delivery Events

Status

Timestamp

Intermediary Delivery Events

Status

Timestamp

Certified Delivery Events

Status

Timestamp

Carbon Copy Events

Status

Timestamp

Witness Events

Signature

Timestamp

Notary Events

Signature

Timestamp

Envelope Summary Events

Status

Timestamps

Envelope Sent

Hashed/Encrypted

10/20/2025 10:00:47 AM

Certified Delivered

Security Checked

10/20/2025 10:01:19 AM

Signing Complete

Security Checked

10/20/2025 10:01:40 AM

Completed

Security Checked

10/20/2025 10:01:40 AM

Payment Events

Status

Timestamps