

Release Notes

Viedoc 4.91

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List of functionalities that have been added and updated in this release.

New and updated functionality

Viedoc Admin

- Starting with the 2026 WHODrug release, WHODrug files will be distributed in CSV format instead of TXT format. To support these changes Viedoc Admin now supports uploading WHODrug version 2026 files in CSV format. WHODrug versions from 2025 and earlier should continue to be uploaded in TXT format as before.
- When a Site or Study Manager initiates a password reset from Viedoc Admin, the reset link is now valid for 24 hours, extended from 12 hours. Additionally, a message has been added to the reset password page to highlight the updated expiry time. When a user initiates a password reset from the login page, the validity time of the reset link remains 3 hours. The reset password email now also specifies the validity period for each scenario. These updates facilitate the password reset process by providing locked-out users with more time to complete the reset process.

Viedoc Clinic

- To align with WHODrug terminology changes planned for 2026, labels in exports have been updated. These updates apply only to exports containing medical coding and are available in export version 4.91.
- A new data export version is introduced in Viedoc 4.91. This export version includes a new column that shows the coding operation for each item, for example whether it was coded manually or automatically.

Viedoc Reports

- The KRI and AT reports are now available for download as R script files in GitHub. Users can customize these reports to meet study-specific requirements and re-import into Viedoc as custom reports, offering greater flexibility in study analytics and reporting workflows.
- The Medical Coding standard report and the corresponding R-script report template in GitHub have been updated so that the report output is aligned with the 4.91 Medical Coding export format. The changes include:
 - Updated labels based on the 4.91 export
 - Added new sequence and date columns (Subject sequence, Event sequence, Form sequence, Subject form sequence, Origin/Source subject form sequence, Code sequence, and date fields)

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List of new and updated functionalities continues.

- Correct display of all subreports: MedDRA, WHODrug, MedDRA_J, ATC without DDD, IDF, and their UTR versions
- Numerical and date columns are now right-aligned and sortable; sequence columns sort numerically
- Site codes with leading zeros (for example 01, 02) now display correctly

Viedoc Coder

- To align with WHODrug terminology changes planned for 2026, several labels and fields have been updated in Viedoc Coder. These updates are available only in the new Viedoc Coder; the old coding console does not display the updated labels or archived record warnings. Users who are still using the old coding console are advised to contact us to switch to the new Viedoc Coder. Updates include:
 - The old form concept is now renamed to Archived record, and the information has been removed from the name specifier.
 - Archived records are now indicated with a warning when selected.
 - To avoid duplicate information in the dictionary panel, the Ingredient field has been removed, as the same information is available in the Substance field (previously named Preferred).
- The dictionary version is now displayed in the dictionary panel when using WHODrug or MedDRA. This provides medical coders with clear visibility of the active dictionary version during coding.
- Improved handling of ODM XML with non-blocking invalid characters. Coder now limits XML validation to allow study designs containing non-blocking invalid characters, for example the 0x02 control character, to be processed correctly. This ensures that Coder runs as expected even when such characters are present.

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Bug fixes



List of bug fixes that have been updated in this release.

This section lists the bugs that were solved in this release. For each bug, it describes the following:

- **Affected area(s):** describes briefly which area(s) of Viedoc the bug is related to, so that it is easy to identify if any of your active studies are affected.
- **Bug description:** explains the issue and/or how it was solved. In case there are consequences for existing data, this is clearly mentioned in a “Note!”.

The following corrections have been implemented in the Viedoc 4.91 release:

- **Affected area(s):** Viedoc Clinic
Bug description: The link to open Viedoc Reports on the landing page was visible for users who had access permissions for Metrics but did not have access permissions for Viedoc Reports. This resulted in an error message when the user clicked on the link. This has now been solved, so that the link to open Viedoc Reports is not shown for users who do not have access permissions for Viedoc Reports.
- **Affected area(s):** Viedoc Admin
Bug description: The admin audit trail log incorrectly included details about when the Documentation & Training sections in Viedoc Clinic were signed by the user. This has now been solved so that these records are not included in the admin audit trail log.
- **Affected area(s):** Viedoc Designer
Bug description: When attempting to create a new RTSM setting which had the same configuration as an existing one, the system failed to save the new configuration and did not display an error message for the user. This has now been solved, and an error message is now displayed to the user when creating a duplicate RTSM setting. This ensures that the user understands why the action cannot be completed.
- **Affected area(s):** Viedoc Coder
Bug description: When the application language was changed in Viedoc Coder, the text “Apply auto coded suggestions...” was not translated and continued to display in English. This has now been solved so that all interface text, including this message, is translated according to the selected language.
- **Affected area(s):** Viedoc Designer
Bug description: In forms with half-page item groups, items placed in the right-hand item group were not correctly recognized in the JavaScript expression editor. These items did not appear in the suggestion list and were also incorrectly flagged as invalid when referenced manually, even though they were valid form items. This has now been solved, so that items added to the right-hand item group of a half page layout are now fully recognized and predicted by item ID in the JavaScript expression editor.

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List of bug fixes continues.

- **Affected area(s):** Viedoc Clinic and Viedoc Me
Bug description: Planned visit dates were not populated correctly in the internal data model for scheduled study events. This resulted in an empty planned date field, and dependent Viedoc Me events were evaluated only against proposed dates. As a result, incorrect “out-of-window” protocol queries could be triggered when the parent visit had not yet been initiated. This issue has now been solved, so that planned visit dates are populated correctly and used in event-window calculations, preventing false system queries and ensuring correct scheduling behavior.

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Known limitations



Constraints that define Viedoc's current capabilities, distinguishing its intended scope from defects or bugs.

Please visit Known Limitations page which describes system-wide and application-wide constraints that may affect your study setup and operations.

You can access the Known Limitations page at the following URL:

<https://help.viedoc.net/c/331b7a/5e2a11/en/>

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Signoff



Signature Confirmation by
the product manager.



Signed by:
Royden James
Signer Name: Royden James
Signing Reason: I approve this document
Signing Time: 2025-12-19 | 13:01:10 CET
CB50F38D3AE440C5A6666E5813688C28

Certificate Of Completion

Envelope Id: 5CDF8C0A-37CD-4494-B322-19A4A6D5CDF0	Status: Completed
Subject: Complete with Docusign: Release Notes 4.91_ready for signature.pdf	
Source Envelope:	
Document Pages: 7	Signatures: 1
Certificate Pages: 1	Initials: 0
AutoNav: Enabled	Envelope Originator:
Envelopeld Stamping: Disabled	Royden James
Time Zone: (UTC+01:00) Amsterdam, Berlin, Bern, Rome, Stockholm, Vienna	Stationsgatan 23
	Uppsala, 753 40
	royden.james@viedoc.com
	IP Address: 90.226.24.67

Record Tracking

Status: Original	Holder: Royden James	Location: DocuSign
12/19/2025 12:58:30 PM	royden.james@viedoc.com	

Signer Events

Signer Events	Signature	Timestamp
Royden James		Sent: 12/19/2025 12:59:36 PM
royden.james@viedoc.com		Viewed: 12/19/2025 1:00:33 PM
Sr Director of Product Management		Signed: 12/19/2025 1:01:16 PM
Viedoc Technologies AB		
Security Level: Email, Account Authentication (Required), Login with SSO	Signature Adoption: Pre-selected Style	
	Signature ID:	
	CB50F38D-3AE4-40C5-A666-6E5813688C28	
	Using IP Address: 90.226.24.67	
	With Signing Authentication via Docusign password	
	With Signing Reasons (on each tab):	
	I approve this document	

Electronic Record and Signature Disclosure:
Not Offered via Docusign

In Person Signer Events	Signature	Timestamp
Editor Delivery Events	Status	Timestamp
Agent Delivery Events	Status	Timestamp
Intermediary Delivery Events	Status	Timestamp
Certified Delivery Events	Status	Timestamp
Carbon Copy Events	Status	Timestamp
Witness Events	Signature	Timestamp
Notary Events	Signature	Timestamp
Envelope Summary Events	Status	Timestamps
Envelope Sent	Hashed/Encrypted	12/19/2025 12:59:36 PM
Certified Delivered	Security Checked	12/19/2025 1:00:33 PM
Signing Complete	Security Checked	12/19/2025 1:01:16 PM
Completed	Security Checked	12/19/2025 1:01:16 PM
Payment Events	Status	Timestamps